

## **TERMS OF SALE (ORDERS) - AMISH COUNTRY FURNISHINGS**

- 1.) No orders will be scheduled with our builders until we have received a 50% deposit.
- 2.) Orders cancelled within 14 calendar days after the date written on the order will receive a full refund of deposit. No refund of deposit will be made for orders cancelled after 14 calendar days.
- 3.) Any change to an order (different wood, stain, or options) must be made within 14 calendar days after ordering.
- 4.) We cannot release furniture until final payment has been made. Our delivery drivers are equipped to accept final payment at your home at the time of delivery.
- 5.) It is the customer's responsibility to have an area cleared for the new piece(s), and to reload/hook up any electronic components. Also, it is the customer's responsibility to ensure that any furniture ordered will fit into the customer's home or office. This includes being able to fit through doors, hallways, and up or down stairs.
- 6.) We accept no responsibility or liability for any customer dissatisfaction with his/her choice of stain, style, size, options, hardware, etc. on furniture built to fulfill an order. These are solely your decisions, so choose carefully!
- 7.) We do accept responsibility for issues related to quality or workmanship. We provide a one year warranty from the date of delivery or possession. This is a repair or replace warranty at our option only and it does not allow for refunds. Our warranty is not applicable to furniture that has been abused or misused by the customer. Dissatisfaction with your choice of stain, style, or options does not qualify an item for repair or replacement under our warranty (see 6, above).
- 8.) "Estimated completion time" is just that, an estimate. Although we strive to come as close as possible to these estimates, it is not a guarantee that the order will be completed within that time frame as there are many circumstances outside our control that can affect order completion time.
- 9.) Once an order has been completed and the customer has been notified of its availability, delivery or pick up of furniture must occur within 14 calendar days. Furniture held beyond this time without prior agreement will be subject to a storage charge of \$5.00 per day.
- 10.) All checks returned for insufficient funds are subject to a \$20.00 service charge.
- 11.) You must be at your home during your scheduled delivery time in order to avoid a re-delivery charge.
- 12.) The appearance of the wood used to build your furniture may be different than that of the wood used in the furniture observed on the showroom floor. This is due to the natural characteristics of the wood and the hand-craftsmanship used to create each individual piece. Hardwoods may contain mineral deposits, pits, gum streaks, small pin holes, knots, color differences, unusual grain patterns, darker heart wood, lighter sap wood, etc. However, it is these attributes that are all a part of the beauty of hardwood furniture. If you have concerns about these natural wood characteristics, please address them prior to making your purchase.